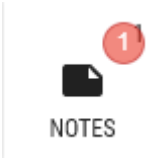


# Notes

- [Service Description Notes](#)
  - [Notes](#)
  - [Note Details](#)

# Service Description Notes

# Notes

| Title | Widget                                                                            | Widget Description                                                                                                                                                                                         |
|-------|-----------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Notes |  | <p>1. Number of notes</p> <p>Available in:</p> <ul style="list-style-type: none"> <li>• Customer details</li> <li>• Contacts</li> <li>• ORDER mask (in the kebab menu)</li> <li>• Opportunities</li> </ul> |

## General

### Functions in the title bar

| Icon | Explanation                                                                                                                                                                         |
|------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| +    | <p>Creates a new note</p> <p>Only available for Contacts if they are managed in DeDeSales (setting "Contacts are managed in DeDeSales only") or a Contact interface is defined.</p> |

## Grid

| Click        | Swipe                          | Views    |
|--------------|--------------------------------|----------|
| Note details | 1. Delete (only for own notes) | 1. Table |

### Column definition

| Name | Visible | Sort | Full Text | Explanation |
|------|---------|------|-----------|-------------|
| Date | Visible | DESC |           |             |

| Name         | Visible              | Sort | Full Text | Explanation |
|--------------|----------------------|------|-----------|-------------|
| Employee     | VisibleOnlyLandscape |      | Yes       |             |
| Type         | VisibleOnlyLandscape |      |           |             |
| Note         | Visible              |      | Yes       |             |
| Non-business | Hidden               |      |           |             |

**FAQ**

[Why don't I see the menu item Create new customer?](#)  
(only the question and then link to the corresponding FAQ)

**Release**

From version 18

1. Create new customer available.

# Note Details

## General

| Title |
|-------|
| Note  |

## Header

|         |                                                                                       |
|---------|---------------------------------------------------------------------------------------|
| < NOTIZ | 1  |
|---------|---------------------------------------------------------------------------------------|

1. Switches to In progress mode
- Right: BASIS / customer master data - "May edit all Notes and Activities"

## Fields

| Name         | Explanation |
|--------------|-------------|
| Employee     |             |
| Date         |             |
| Non-business |             |
| Note         |             |

## In progress / New Note

| Name         | Explanation                                                                             |
|--------------|-----------------------------------------------------------------------------------------|
| Non-business | Slider<br>Notes marked as Non-business do not appear on the devices of other Employees. |
| Note         | HTML is not supported, but long texts and paragraphs are                                |

## Action buttons

| Name | Function | Visibility |
|------|----------|------------|
|------|----------|------------|

|      |                |                                                                                                          |
|------|----------------|----------------------------------------------------------------------------------------------------------|
| Save | Saves the Note | <ul style="list-style-type: none"><li>• In In progress mode</li><li>• When creating a new Note</li></ul> |
|------|----------------|----------------------------------------------------------------------------------------------------------|

FAQ

Release