Settings - Manage e-mail content

Type: Agent e-mails

The type "Agent e-mail" is triggered in the following cases:

- Order suggestion
- Backlogs
- Item reference list
- Item image
- E-mail subscriptions

With this type, you can set a standard signature for outgoing e-mails triggered by the client, which is dynamically generated from the employee's data and appended to each outgoing e-mail.

You can prefix the subject. Additionally, you can assign an individual signature for each employee by entering the agent number on the page.

Agent e-mails can be created specific to culture and client. The menu resembles that of the PDF description: General, Text blocks, CSS and Test.

Type: Individual mail

You can store e-mail texts here that are not sent via DeDeSales. Using the agent number and the stored ID, you can call up the template in the preview.
Example: /ExportTemplates/Mitarbeitermails.aspx?m=YourAgentNumber&id=StoredID

Type: eCom - Shop (if licensed)

- Contact form
- Order
- Registration - new password
- Registration - new e-mail
- Password forgotten
- Reset password
- Registration of new customers

- Registration agent - new password
- Change e-mail

Here you can store standard texts for the mentioned eCom Shop mail types, which are sent at the corresponding points in the shop.

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