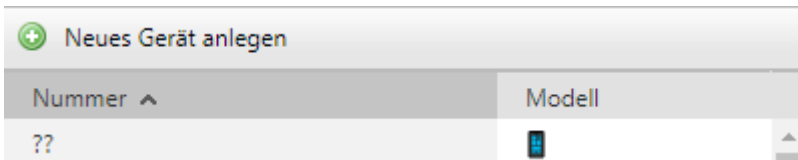


Devices

This is where devices for employees are created. The first device is manually created by you and uses a licence. Up to 2 multi-device configurations can be created via the employee; these are linked to the licence of the main device.

There are devices used by DeDeNet GmbH. These devices do not consume licences.



Nummer ^	Modell
??	

Add a new device

You press the plus to add a new device.

Device number

This is a mandatory field. Here you choose a preferably long, cryptic name to increase security. You then enter this number in the corresponding field during the client installation.

Model

This is a mandatory field where you enter the information about the model. For multi-device configurations, the model number is derived from the main device. Since the device number is very cryptic and depending on how the first model was named, it may make sense to change the model number so that it can be better assigned to an employee.

TeamViewer ID

If your TeamViewer is licensed so that you can assign fixed IDs and passwords for a device, you have the option here to store the data for DeDeSales support.

All other fields

Here you can store further information such as serial number etc. These data have no influence on the DeDeSales client but may facilitate the administration of devices in the backend.

Delete device

If you want to delete a device, select the device from the list and press the "Delete" button in the Assistant.

Edit device

Select the desired device from the list and make the amendments. To save, select the "Save / Exit process" button in the Assistant.

FAQ

The green plus is missing and I can no longer add another device:

Check the number of main devices against the number of licensed devices. If necessary, you can delete an old device or purchase an additional device licence.

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