

E-Mail Subscriptions

- [ORDER](#)
- [Complaint](#)

ORDER

For setting up an E-mail subscription see here: [E-mail subscription](#)

ERP Error

If there is a problem transferring an ORDER to SAP, this subscription is triggered

Employee without ORDER

Informs the User that one or more Employees are not transmitting ORDERS.
Triggered if the Employee last transmitted an ORDER ≥ 30 Days ago.

Sending ORDERS including Excel

Informs the User when an ORDER has been Created. An Excel file with the Items of the ORDER is attached to the E-mail.
Subject and Client can be specified.

eCom – Notification of failed ERP Export

requires eCom Licence

Notifies the Recipient about ORDERS from the eCom Shop that could not be transferred to SAP.

Complaint

For setting up an E-mail subscription see here: [E-mail subscription](#)

Return - Subject with wildcard possible

Shipping of Returns incl. Excel - Subject with wildcard possible - Client-capable