

Provision of Data

“ **Attention, current limitation:** Provisioning of data currently does **not** work for pictures. If you have changed pictures — container, login graphic or logo — please use the **Rollout** button in the **Employee overview** instead. The limitation has been reported; as soon as it is fixed, the procedure described below will apply again.

Summary

Amendments to the eCom configuration only take effect once the data has been provisioned.

The eCom system then automatically retrieves the provisioned data — depending on the setting every 15 or 30 Minutes.

The process is the same as with a normal client.

Procedure

1. Change and Save configuration in the web backend.
2. Provision data.
3. Wait until the eCom system has retrieved the data.

When the Pictures checkbox must be set

Amendment	Pictures checkbox
Settings, Texts, Rights, Order templates	not required
Container with new or changed picture	required
Login graphic or shop logo	required

Without this checkbox, the pictures will not be transferred, although the rest of the configuration arrives.

Most common error case

An uploaded picture does not appear in the shop. The cause is almost always one of the two:

- After uploading, it was **not Saved**. An uploaded picture initially only resides in the temp folder; only *Saving* moves it to the correct folder.
- It was provisioned **without the Pictures checkbox**.

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